

+ Software Skills

Adobe Photoshop Adobe Dreamweaver Adobe InDesign

Adobe Illustrator Adobe Muse Adobe Acrobat

+ Education

I have a Digital Design for Print & Web Diploma from Excel Career College, completed June 2011. I have taken business and marketing courses through Community Futures and Marie Forleo's B-school. I enjoy ongoing education and am constantly learning new things via online courses.

+ Art Career

I've made art my career since 2003 and have had gallery exhibits throughout Vancouver Island and in Vancouver. I have been interviewed for magazine articles as well as on TV and have also taught art to children at various grade levels. I also work closely with our local Comox Valley Exhibition and have created a lot of their branding materials. My passions include creating art in both physical and digital forms, illustrating childrens books and designing mobile applications.

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+Introduction

I am a digital design professional seeking employment with a fun and progressive company. I am not afraid to think outside the box (unlike my cat Charlie here)! I am looking for a creative position that utilizes my skills to their fullest potential.

+ **Employment**

2004-Present

Artist, Illustrator, Web/Print Designer, Guest House Operator mulBerryLand enterprises, Comox BC

- * iPhone & Android app design
- * Illustrating a children's book series
- * Website, graphic and print design for clients
- * Hosted and promoted public events
- * All aspects of running a popular guest house

2000-2004

Customer Support Representative & Knowledge Base Manager Versata Inc., Oakland California

- * First initial contact with clients
- * Opening support incidents
- * Handling and resolving customer support cases
- * Training new users on the support tracking system
- * Generating weekly reports for management
- * Creation and organization of technical articles into online **Knowledge Base application**
- * Supporting users through instruction of the system

1999-2000

Vice-President

WEBink, Inc., Comox BC

- * Responsible for all aspects of business management including planning, setup, managing cashflow, negotiating contracts, and coordinating projects
- * Managing a development team of 7 people
- + References are Available upon Request